

INFORMATION BROCHURE
FOR USERS AND RELATIVES

What is a safety alarm and location technology?



Safety alarm

A safety alarm is an alarm button that you wear at home, either around your neck or on your wrist.

The alarm button is connected to a central, enabling two-way conversations with the Response Center.

Smoke detectors and other sensors can also be connected to the Response Center. This type of personal safety alarm can only be used indoors.



Mobile safety alarm

A mobile safety alarm can be used both indoors and outdoors. This device contains a microphone and a speaker. Unlike an ordinary safety alarm that can only be used inside, a mobile safety alarm will work anywhere, because it relies on cellular networks to send alerts. The device locates using GPS.

This solution has an emergency button that you can press if you need help. When activated, an alert will be sent to the Response Center, which calls the wearer back immediately through your mobile safety alarm. If the alarm is triggered, the Response Center will see your location.

Location Technology (GPS)

Location technology is a mobile safety alarm for those who have dementia or other orientation difficulties, but who like to be active. It may also be relevant for people who need to be located quickly, e.g. if they go out at night or if insufficient clothing is suspected.

This technology makes it possible to erect a "virtual fence" (Geofence). This is an area where you can roam freely without the alert being triggered. If you cross any of these boundaries, the Response Center will receive an alarm.

Two-way voice communication can be established and your position will be displayed. You can also sign an agreement with the health service regarding fixed times when the location is activated. It is possible for your relatives to have access to a localisation app.

Prior to being granted this service, the municipality must identify the need for this technology and prepare a decision based on current legislation.



For more information, you can contact the health and care services in your municipality.



VIDEO – SAFETY ALARM

You can scan this QR code with the camera on your smartphone or tablet to watch the film clip, “Safety alarm”



RESPONSSENTERET (the Response Center) – YOUR ALARM RECEIVING CENTER

You can scan this QR code to see a presentation of Responscenteret (the Response Center)